



ELEVATED
LIFT ^ MAINTENANCE

24 hours



For over 25 years' Hart Lifts have provided high quality lift maintenance services to a wide range of commercial, industrial, residential and health care customers.

Our customer focused service is delivered by a professional, fully accredited and highly trained engineering team. As members of the Lift and Escalator Industry Association (LEIA), Hart Lifts is fully committed to professional standards for both service provision and customer care.

Our modern approach to lift maintenance enables us to optimise the performance of a lift installation, minimising downtime and improving overall operational lift efficiency.

Continuous improvement is embedded in our culture. We not only listen but seek out and act upon customer feedback. This enables us to continually enhance our procedures and skills and in turn, improve our overall service and product offering in line with our customers' needs and expectations.

At Hart Lifts we offer:

- ^ Reliable 24 hour / 365 day lift breakdown service.
- ^ Dedicated and efficient out of hours assistance call handling centre.
- ^ Extensive technical capability and access to high quality spare parts that enables us to service and maintain any make of lift.
- ^ Client Login Portal allowing traceability and real time reports on service lift history, complete with Key Performance Indicators (KPIs).
- ^ On line vehicle tracking system providing enhanced customer service with live provision of Estimated Time of Arrival (ETAs).
- ^ Competitive Bespoke Service Agreements aligned to customer needs.
- ^ Consistent, measurable and innovative maintenance programs ensuring clients specifications are met within budgets.
- ^ SAFed Examinations, Safety Audits & Condition Reports to ensure the safe operation and forward planning for lift installations.
- ^ Disability Discrimination Act (DDA) assessment and upgrades ensuring your lift complies to current Standards.
- ^ Qualified technical service and repair engineers to NVQ Standards providing excellent customer service and professionalism on site at all times.
- ^ The ability to deliver lift modernisation/upgrades on time and within budget.

At Hart Lifts we aim to provide the most efficient, reliable and safe method of vertical transportation within a building.

Our culture of continuous improvement and unrelenting drive to raise the level of safety and standard of service positions us to be your supplier of choice for your lift maintenance needs.



MAINTENANCE

24 HOUR
BREAKDOWN FACILITY



MODERNISATION



EXAMINATIONS AND
SAFETY AUDITS

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