

## OUR AIMS

- Provide safe, reliable and efficient lift operations within buildings
- Continually improve the operating and safety performance of lifts through preventive maintenance methods and promoting safe use guidance
- Reduce our carbon footprint through eco-efficient improvements to our processes and operations, and installation of energy efficient solutions
- Continue to enhance our overall service and product offering in line with our customers' needs and requirements

## HOW WE DO IT

Hart Lifts operate an Integrated Management System (IMS) that meets the requirements of ISO 9001 (Quality), ISO 14001 (Environmental) and ISO 45001 (Health & Safety).

Hart Lifts are committed to working in accordance with BS7255 - Safe Working on Lifts and support the LEIA (Lift and Escalator Industry Association) Safety Charter.

The Hart Lift's Integrated Management System ensures that we:

- Continually strive to expand our understanding of our customers' needs
- Ensure every employee has the necessary competence to perform their work in a professional, efficient and safe manner
- Review and strive to reduce the environmental impact of our activities
- Provide and maintain safe and healthy working conditions
- Eliminate all H & S and Environmental hazards and reduce all risks using the hierarchy of controls
- Set objectives that help us meet our HSEQ commitments
- Undertake regular monitoring, audits and reviews of the company's activities, objectives and targets to achieve continual improvements
- Protect the environment and prevent pollution, injury and ill health
- Meet all our compliance obligations including all H & S and Environmental legislation
- Consultation and participation of employees, sub-contractors and suppliers and provide where applicable resources, information, training and instructions

At Hart Lifts we encourage all employees and contractors to act and work safely, adhere to the company's safe working practices to ensure we all play our part in achieving the company's aims.

All Hart Lifts employees have the right and responsibility to **STOP** an activity, without fear of reprisal, if they reasonably believe it is unsafe or fails to meet the required Health & Safety, Environmental or Quality standards.

This Policy shall be reviewed, amended and continually improved to take into account any operational changes and business expansion. All such revisions will be brought to the attention of our employees and is also available to interested parties on our website.

Signed: *Damian Dolan*  
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Damian Dolan  
Operations Director

Date: 14<sup>th</sup> July 2023